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Some current trends for compliance organizations

Some examples of compliance organization structures

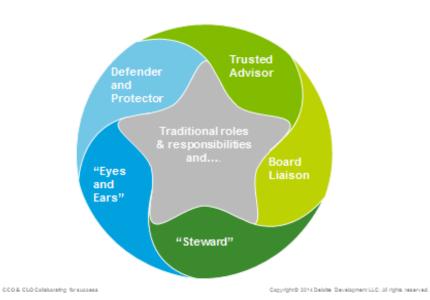
Some areas of focus for today's CCO

Elements of an effective compliance program

- Recognizable shift to Chief Compliance Officer (CCO) being independent of legal, and often, other groups
- More organizations are moving to standalone CCO and Chief Legal Officer (CLO) versus that of dual-roles
- CCO roles, responsibilities, and expectations continue to evolve

#### Chief Legal Officer today

Today's CLO role typically includes:



#### Chief Compliance Officer today

Today's CCO role typically includes:



**Source:** CLOs and CCOs: A new era of collaboration, Deloitte Financial Advisory Services LLP, 2017

At 33%

of companies surveyed, the designated CCO is a standalone position 73% have fewer than 20 full-time resources

**21%** of companies do not have a designated CCO

20%

of companies surveyed indicated the CCO is also the CLO

59% reported having a total annual budget for enterprise-wide compliance functions — including people, processes, and technology — of less than \$5 million.

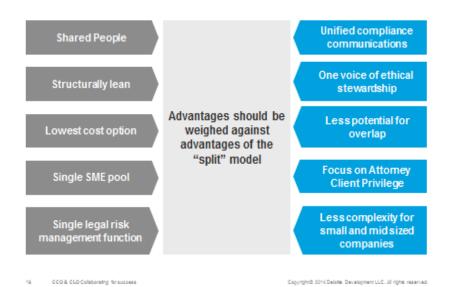
Source: 2016 Compliance Trends Survey, Compliance Week

Some considerations for the shift in compliance organizations

- Evolving and diverse skill sets required to implement and maintain modern compliance programs
- Growing regulatory enforcement and emphasis on structural aspects of an effective compliance program
- 3 Increased focus on independence and corporate transparency
- The increasing responsibilities for compliance organizations across many domains
  - Direct access to Board and CEO

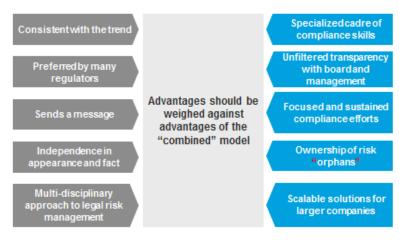
#### When Legal and Compliance are combined

Several potential advantages are apparent ...



#### When the CCO is independent from the CLO

Several potential advantages are apparent ...



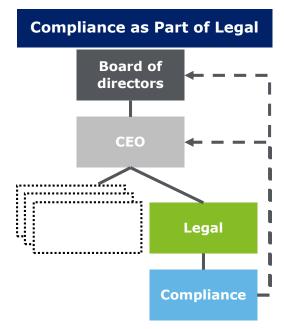
**Source:** CLOs and CCOs: A new era of collaboration, Deloitte Financial Advisory Services LLP, 2017

CCO& CLO Collaborating for success

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## A look at some compliance reporting lines

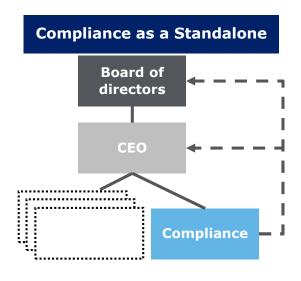
Compliance has historically been aligned to several different organizational groups



- Head of Compliance reports to CLO/Office of General Counsel
- Historically most common reporting structure
- Legal and compliance partner/jointly work on compliance-related issues/activities
- Independent from business lines
- High level of subject matter, legal, and compliance knowledge
- Allows for attorney-client privilege



- Head of Compliance reports to Chief Risk Officer (CRO)
- Most common reporting structure recently in financial institutions
- Provides for cohesiveness across Risk allowing for more view of risk
- Streamlines alignment to businesses from an holistic risk perspective
- Independent from business lines and legal organization



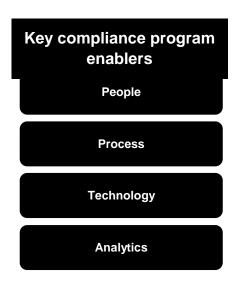
- Head of Compliance reports to Chief Executive Officer (CEO) or board of directors
- Positions compliance as a key function of the organization
- Compliance is independent from both risk and legal
- Requires effort to confirm coordination among lines of business, risk, and legal

# Some areas of focus for today's CCO

Managing the risks related to the use of third parties Developing and promoting employee awareness and training **Decreasing or flat budgets with increased expectations** 3 How to gain efficiencies through the use of tools and technologies Anticipating and responding to regulatory, reputation, 5 compliance, and culture risks

# Elements of an effective compliance program





# Measuring compliance program effectiveness

# How does your organization measure compliance program effectiveness?

- 46% Hotline call analysis
- 38% Feedback from employee culture and ethical climate surveys
- 50% Completion rates for required compliance training
- 52% Analysis of internal audit findings
- 34% Analysis of self-assessment results
- 30% Analysis of results of proactive monitoring procedures
- 21% Assessment by third party
- 6% Other
- 11% Do not know/not applicable

Source: 2016 Compliance Trends Survey, Compliance Week